

## **Italo Club Lounge Access Regulations – effective from 9/10/2025**

These Regulations govern the conditions of access to the Italo Club Lounges located in the stations of Rome Termini, Milan Centrale, Naples Centrale, Florence Santa Maria Novella, Bologna Centrale, Turin Porta Susa, and Venice Santa Lucia, as well as the rules for the use of the related services and the standards of conduct to be observed within the lounges.

### **Conditions of access and stay in the Italo Club Lounges**

Access to the Italo Club Lounges is subject to acceptance of these Regulations, which govern both entry and stay.

The opening hours of the Italo Club Lounges are available at [www.italotreno.com](http://www.italotreno.com)

Access to the Italo Club Lounges is granted — upon presentation to Italo staff of the required documentation (loyalty card and/or travel ticket) — to the following travelers:

- Holders of an Italo ticket in Club Executive class.
- Holders of Italo Più Premium, Privilege, and Privilege Plus cards, as well as holders of the Italo Più Corporate Card, in accordance with the Italo Più Program Regulations available at [www.italotreno.com](http://www.italotreno.com)
- Travelers who have purchased Lounge Access together with an Italo ticket in Smart or Prima Business class.

Please note that:

- I). Only one lounge access is permitted per travel ticket. Therefore, if the date or departure time is changed after lounge entry, no additional access will be allowed using the same ticket code (PNR).
- II). Access is only permitted in the lounge of the departure station and no earlier than 90 minutes before the scheduled departure time of the traveler's Italo journey.

A catering service is available inside the Italo Club Lounges. Food and beverages offered by Italo may be consumed exclusively within the lounges.

It is required to maintain appropriate decorum and behave politely and respectfully towards both staff and other guests.

**Note:** To access the Lounge, travelers must accept and comply with the terms and conditions set out in these Regulations. In the event of a breach of any of these terms and conditions, access to the Italo Club Lounges may be denied. Furthermore, if the traveler is a member of the Loyalty Program, the provisions set out in Article 8 of the Loyalty Program Regulations will apply.

### **Amendments to the Regulations**

These Regulations, as well as any updates, are available on the [website](http://www.italotreno.com)