Accessibility Statement

Italo S.p.A. is committed to making its website accessible in accordance with Law No. 4 of 9 January 2004. This accessibility statement applies to the website https://www.italolive.it/

Compliance Status

This website is **partially compliant** with the requirements set out in Annex A of standard UNI CEI EN 301549, due to the instances of non-compliance and/or exemptions listed below. The accessibility assessment covered only the functionality and content within this website, excluding external components provided by third-party companies that cannot be modified directly through the platform.

Non-accessible content

The content listed below is not accessible for the following reasons relating to non-compliance with Law No. 4 of 9 January 2004:

- **C.9.1.1.1 Non-text Content (Level A):** The Red Carpet image does not have accessible alternative text;
- **C.9.1.4.3 Contrast (Minimum) (Level AA):** Some white elements (e.g. breadcrumbs) are not legible when they receive focus. Some text elements in the reader use the colour #229D70 and do not meet the minimum contrast ratio of 4.5:1 against the background;
- **C.9.1.4.11 Non-text Contrast (Level AA):** Some elements (e.g. the "Pause/Play" button in carousels) have a default focus indicator that does not meet the required contrast ratio of 3:1 against the background;
- **C.9.2.1.1 Keyboard (Level A):** Some elements on the website cannot be operated using a keyboard (e.g. film details pop-ups, accordions on the "Privacy and Cookies" page, and reader controls);
- **C.9.2.4.1 Bypass Blocks (Level A):** Although a mechanism for skipping blocks of content is available, its text is in English even in the Italian version of the website;
- **C.9.2.4.7 Focus Visible (Level AA):** The "Text View" and "Page View" buttons in the reader do not receive focus;
- **C.9.3.3.1 Error Identification (Level A):** On the page used to connect to the portal, input errors are not promptly announced by the screen reader;

- **C.9.3.3.2 Labels or Instructions (Level A):** On the page used to connect to the portal, input fields do not have accessible labels;
- **C.9.4.1.2 Name, Role, Value (Level A):** Throughout the website, carousel controls (e.g. buttons for moving to the previous or next item) and the associated accessible component descriptions have accessible names in English even in the Italian version of the website;
- **C.9.6 WCAG Conformance Requirements:** The website does not meet the Level A and AA criteria in sections 9.1 to 9.4 of the WCAG;
- **C.11.7 User Preferences:** The website does not respect user preferences such as dark mode or custom fonts.

Italo S.p.A. is working alongside accessibility experts to fix non-conformities and is also defining specific mitigating actions in the meantime.

Preparation of this accessibility statement

This statement was drafted on September 21, 2026.

The statement was prepared both through self-assessment and through evaluation carried out by third parties.

Reporting accessibility problems with this website

If you find any problems that are not listed on this page or you think we are not meeting the accessibility requirements, email us at: italo@pec.ntvspa.it

In the email you must include:

- Name and surname;
- Address of the web page or sections of the site that are the subject of the report;
- Clear and concise description of the encountered problem;
- Screenshot of the encountered problem (if applicable);
- Tools used during navigation like operating system version, browser version, assistive technologies used (if applicable).

Sending reports to AgID

In the event of an unsatisfactory response or failure to respond within thirty days to the notification or request, the interested party may submit a report using the method indicated on the sito istituzionale di AgID.

Website additional informations

1. Website publication date: **01/07/2026**
2. Usability testing carried out: **Yes**
3. Content Management System (CMS) used: **CMS Nomad Digital**

Structure Informations

1. Number of employees with disabilities as of **21/09/2026: 18**
2. Number of workstations for employees with disabilities as of **21/09/2026: 18**