

Accessibility Statement

Italo S.p.A. is committed to providing an inclusive and accessible experience to everyone, including individuals with disabilities, in accordance with Italian Law #4 of 9 January 2004, known as the "Stanca Act". This accessibility statement applies to the website italospa.italotreno.it

Compliance status

This website is partially compliant with the requirements of Annex A of the UNI CEI EN 301549 standard, due to the cases of non-compliance and/or exemptions listed below. The accessibility analysis exclusively covered the website's internal features and content, excluding external components from third-party companies, which cannot be modified directly from the platform.

Preparation of this accessibility statement

This statement was drafted on March 11, 2026. The statement was carried out both through self-assessment and through third-party assessment.

Reporting accessibility problems with this website

If you find any problems that are not listed on this page or you think we are not meeting the accessibility requirements, email us at: italo@pec.ntvspa.it

In the email you must include:

- Name and surname;
- Address of the web page or sections of the site that are the subject of the report;
- Clear and concise description of the encountered problem;
- Screenshot of the encountered problem (if applicable);
- Tools used during navigation like operating system version, browser version, assistive technologies used (if applicable).

Sending reports to AgID

In the event of an unsatisfactory response or failure to respond within thirty days to the notification or request, the interested party may submit a report using the method indicated on the [AgID institutional website](#).

Website additional informations

1. Website publication date: July 31, 2017

2. Usability testing carried out: Yes
3. Content Management System (CMS) used: Spin&Go by Engitel

Structure Informations

1. Number of employees with disabilities as of 11/03/2026: 18
2. Number of workstations for employees with disabilities as of 11/03/2026:
18